

Dear PCI Customer:

PCI's standard warranty extends only to the original purchaser of standard PCI original equipment. Under certain circumstances, warranty coverage may also extend to end users and/or customers of our authorized distributors as well. The warranty covers materials and workmanship as set forth in PCI's standard terms and conditions which are available for your review at pcigases.com. This warranty is not transferable and does not extend to any user who may have purchased PCI's original equipment from a reseller or distributor not authorized by PCI, including but not limited to purchases from Internet auction sites.

Authorized Service, Training, Installation, Maintenance and Repair support may only be obtained by contacting PCI directly.

PCI recently discovered that unauthorized third party agents have been approaching our customers and offering to provide Pre-owned equipment as well as perform installations and maintenance support contracts for equipment originally manufactured by PCI. We are particularly concerned that some of these persons may allege some past or present affiliation with PCI to enhance their credibility. PCI strongly cautions our clients against using unauthorized third party agents or maintenance service organizations to obtain original equipment manufactured by PCI or to perform repairs, installations, modifications, upgrades or overhauls or any other related activities in connection with equipment originally manufactured by PCI as serious damage to the equipment and/or injury to operating and maintenance personnel could result.

For additional information or related inquiries, please contact PCI Inside Sales at 1-800-309-8935 or via email at insidesales@pcigases.com